

PRIVACY POLICY

PEDIA FOOD JAPAN Co., Ltd. (hereinafter referred to as the "Company") establishes the following Privacy Policy regarding the handling of customers' personal information in the **Pedia HalalMart Online Shopping Service** (hereinafter referred to as the "Service").

Article 1. Personal Information Collected

In operating the Service, the Company may collect the following personal information:

1. Full name
2. Address
3. Telephone number
4. Email address
5. Date of birth
6. Delivery address information
7. Order history
8. Purchase history
9. IP address
10. Device information
11. Access logs
12. Any other information necessary for providing the Service

Article 2. Purpose of Use

The Company uses the collected personal information for the following purposes:

1. Processing product orders and deliveries.
2. Providing in-store pickup services.
3. Member registration and identity verification.
4. Managing order history.
5. Responding to customer inquiries.
6. Improving the Service and its quality.
7. Sending promotional information, campaigns, and sales announcements.
8. Managing membership points and member benefits.
9. Preventing fraudulent use of the Service.
10. Complying with applicable laws and regulations.

Article 3. Disclosure to Third Parties

The Company will not disclose customers' personal information to third parties without the customer's consent, except in the following cases:

1. Providing delivery information to shipping companies.

2. When required by applicable laws and regulations.
3. When necessary to protect life or property.
4. Upon request from a competent public authority.

Currently, the Company **does not use any third-party payment processing service (payment gateway).**

Article 4. Management of Personal Information

The Company implements appropriate security measures to prevent leakage, loss, alteration, unauthorized access, or other security incidents involving personal information.

Article 5. Retention Period

Personal information will be retained only for as long as necessary to fulfill the purposes for which it was collected, after which it will be appropriately deleted or anonymized.

Article 6. Disclosure, Correction, and Deletion

Customers may request the Company to:

1. Access their personal information.
2. Correct inaccurate information.
3. Delete their personal information.
4. Suspend the use of their personal information.

Article 7. Use of Cookies

The Company may use Cookies and similar technologies to improve the quality and convenience of the Service.

Article 8. Overseas Server Usage

The Company uses servers located in **Indonesia** to operate the Service.

The Company protects customers' personal information by implementing appropriate security measures in accordance with the **Act on the Protection of Personal Information of Japan (APPI).**

Article 9. Use by Minors

If a minor uses the Service, the consent of a parent or legal guardian is required.

Article 10. Contact Information

Company Name

PEDIA FOOD JAPAN Co., Ltd.

Head Office

2-51-16 Otakanomori Kita,
Nagareyama-shi, Chiba 270-0119, Japan

Store Location

Pedia HalalMart
5-18-9 Tokiwadaira, Matsudo-shi, Chiba 270-2261, Japan

Email

pediafood.jp@gmail.com

Phone

+81-70-1558-5550

Effective Date

June 23, 2026